

Terms & Conditions

Welcome to **Peacock Hill Sigiriya.** By using our website, booking our services, or staying at our hotel, you agree to comply with and be bound by the following terms and conditions. Please read them carefully before making any reservation or use of our services.

Rates
USD rates are applicable only for foreign passport holders and LKR rates are applicable only for residents and or resident visa holders

Room Holds & Allocation
Rooms are not placed on hold during the initial inquiry. Reservations are made by room category, with specific room allocation, subject to availability upon arrival

Occupancy
If more guest arrives than initially booked, supplementary charges apply. Guests must supervise their children

Food & Beverage
All inclusive [Full Board] includes Lunch, Dinner, Breakfast. Half Board will include Breakfast and Dinner. Kids under 12 will stay and eat free when sharing a room with an adult.

Corkage Fees
Spirits: 7000 LKR per bottle
Wine & Champagne: 8000 LKR per bottle

Chek-in/Chek-out Times
Check in: 2:00pm
Check Out: 12:00pm

Early check ins or late check outs can be arranged subject to availability with prior arrangement

Swimming Pool
The pool is ungated and unattended, 4ft deep and diving is prohibited. Guest is responsible for pool safety

Parking
Is available free of charge, but guest park at their own risk

Drivers Accommodation & Meal
Provided subject to availability free of charge.

Pets
No pets allowed

Payment Policy
For reservations made directly with our team via emails, WhatsApp, social media or Telephone; 50% deposit at booking stage, full payment 60 days before arrival.

Full payment is required for peak periods 14 Dec to 29th Feb] and 1st July to 31st August.

For bookings made directly via out website; full payment is required at the time of booking

Cancellation Policy
Individual booking: Full refund, minus bank charges if cancelled 60 days before arrival.
Group booking [more than one room]; full refund if canceled 61 days before arrivals, no refund after.

Contact:
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